

Home Creations, LLC

"The difference is night and day. Anchor has improved job site productivity and helped us meet our commitments to clients. You can't put a price tag on that."

Barton McMillan, Owner, Home Creations, LLC

Business Challenges

Existing file sync product that is slow, unreliable, and cumbersome, causing errors and construction project delays

Remote workers on a handful of job sites who need to access and share project documents

No way to easily and securely share project updates and photos with clients, negatively affecting client satisfaction

Results

Business-grade file sync solution providing fast and reliable access to files and folders, ensuring that the most up-to-date project plans are available

Automatically synced team shares, giving remote employees access to project files from any job site and mobile device

Simple provisioning of guest accounts, improving client communication and satisfaction on project updates

Home Creations is a construction company dedicated to producing high-quality residential structures in Atlanta, Georgia. Today, Home Creations uses eFolder Anchor to share construction plans, contracts, and project updates between the main office and employees that are at job sites.



Barton McMillan, owner of Home Creations, LLC.

When your employees are working out of the office more often than not, staying organized can be a challenge:

"We have anywhere from four to six construction projects going on at any given time," says Barton McMillan, Owner of Home Creations, LLC.

"Each client expects their project to be completed to specifications, on budget, and on time. We don't

have much room for error, which can be a challenge with employees scattered in the field."

Since 1993, Home Creations and its team of contractors and vendors have dedicated themselves to creating dream homes in the Atlanta area. To manage their projects and improve job-site productivity, the company relies heavily on technology, especially cloud file sync.

"You can use email and design workarounds, but nothing really compares with file sync. Without file sync, there is no centralized repository for your documents, things get lost, and employees become frustrated," says McMillan.

Home Creations first took to the cloud in 2011, when the company adopted a file sync product designed for consumers. Unfortunately, the consumer-grade file sync product was inadequate for Home Creations: file syncing was slow and unreliable on mobile phones, tablets, and laptops, causing project mistakes and frustrating job site workers.

"The sync speed was a big issue. It took way too long to properly sync files from computers to mobile devices, where employees needed them while at job sites, often times slowing us down and jeopardizing our commitments," McMillan explained.

Home Creations and its remote employees grinded out three years with a second-rate file sync product. Employees were regularly concerned that files were not properly synced on time.

On top of inconsistent file syncing, the file sync product lacked sharing features, which inhibited Home Creations'

ability to provide project updates with clients. The lack of timely visual updates on client projects left much to be desired from the Home Creations team and their clients.

"The file sync product we were using was not adding a great deal of value to our operation," says McMillan. "In fact, as other firms started adopting better solutions, it was becoming a competitive disadvantage."

In early 2014, Home Creations transitioned to eFolder Anchor under advisement of Unified Systems Management, the company's IT services provider. Anchor is a business-grade file sync solution that gives credentialed users the ability to access and sync files and folders from approved devices, while in the office or at job sites.

Anchor's real-time syncing is helping Home Creations improve communication and collaboration between the home office and team members on remote job sites. Remote employees no longer worry that they have outdated project plans on their mobile devices, so construction is based on the latest plan.



Home Creations uses Anchor to build more than 20 dream homes every year.

"We're using Anchor 5-7 times a day on the job site to make sure projects are built to plan and on time; we pull up plans, contracts, and instructions right there on our phones," says McMillan. "Being able to travel between job sites without carrying paperwork keeps us organized and ready to work. Mobile access to up-to-date files makes us a more efficient construction company."

Anchor is also improving how Home Creations shares files and updates with clients. Using Anchor, Home Creations can create download links and provision guest accounts, allowing clients to easily access project updates, including photos, regardless of file size. The shift has significantly improved client satisfaction.

"The difference has been night and day" says McMillan. "Anchor has improved our job site productivity and helped us meet our commitments to clients. You can't put a price tag on that."



Corporate Headquarters

2340 Perimeter Park Drive, Suite 100, Atlanta, GA 30341 ■ 800-352-0248 ■ 678-888-0700
www.efolder.net ■ info@efolder.net