

Rolling Hills Christian Church

"Anchor is a solution that people want. It makes staff members more productive and lets them focus on the church's mission."

Becky Nicholas, IT Administrative Assistant, Rolling Hills Christian Church

Business Challenges

Consumer-grade file sync product that is web-based, making it time-consuming to constantly download and upload new versions of files

Lack of version control, sharing, and guest account features, causing the creation of redundant copies of files and impeding collaboration

Maxed out storage and prohibitive costs to upgrade, limiting file sync adoption and use

Results

Business-grade file sync solution with agents and applications installed on all employee devices, making it easy for employees to access, edit, and share files

Team share folders with file and folder locking, designed to enhance collaboration and minimize redundancy

Cost-efficient file sync solution with loads of storage, letting the organization leverage file sync technology and save money

Rolling Hills Christian Church in El Dorado Hills, California works hard to connect its members and foster a community atmosphere. Today, Rolling Hills uses eFolder Anchor to organize hundreds of events and improve collaboration between staff members.

In so many ways, Rolling Hills is much more than a Christian church.



Becky Nicholas, IT Administrative Assistant at Rolling Hills Church

"It's easier to think about Rolling Hills as a Christian community, because that's the scope that we operate on," explains Becky Nicholas, IT Administrative Assistant at Rolling Hills Church.

The non-denominational church has grown substantially since its inception in 1995. On a weekly basis, the church organizes hundreds of groups

and events, designed for people of all ages. In 2014, the church had a weekly attendance of 2,257 churchgoers, held a Christmas service for 5,775 attendees, an Easter service for 4,503 attendees, and conducted 172 baptisms. To achieve this level of community involvement, the church staffs 15 full-time and 40 part-time employees.

"We have more than 50 employees that are mostly students in high-turnover roles, so keeping people connected and transitioning between old and new employees are priorities," adds Nicholas. "File sync plays a big part."

When Nicholas started in her role, the church was using a consumer-grade file sync tool to store files and collaborate on projects. Aside from music and videos, a large portion of the files were word documents, excel spreadsheets, and graphics that the staff regularly accessed and edited. Unfortunately, it did not take long for Nicholas to realize that the file sync product was in a broken state.

The primary problem was that Rolling Hills' employees were stuck dealing with the web-based version of the product. As a result, working on files required constant uploads and downloads, which was time-consuming and caused massive version control issues. The problem was exacerbated when multiple employees worked on the same file at the same time and redundant versions of the file were created. With consideration to the high rate of turnover for staff members, the lack of a feature-rich management console made it difficult for the IT department at Rolling Hills to control its data and user accounts.

The file sync problem came to a head when Rolling Hills was informed that they had maxed out their storage limit.

"We were dealing with a product that was frustrating for users and impossible to manage," says Nicholas. "Storage limits forced the issue: we needed to find a better file sync solution."

That's when A Leap Ahead IT, Rolling Hill's IT service provider, deployed Anchor, a business-grade file sync solution that includes generous amounts of storage. Anchor is installed on employees' devices, making it easy for staff members to access, edit, and share files. No longer do employees have to use the web to manually download and upload files, since files are synced in real-time.

Rolling Hills has taken advantage of Anchor team share folders, where multiple employees can access and collaborate on the most up-to-date files. The church has also benefited from Anchor's file locking feature, which prevents a file from being edited by two different people at the same, thus reducing redundant copies and enforcing version control.



Rolling Hills Christian Church uses Anchor to connect staff members and keep the community involved

Since deploying Anchor, Rolling Hills has been better able to manage its data. Private folders, credentialed access to files, and remote wipes of employee devices have simplified off-boarding; simple provisioning and team share subscription has made it fast to on-board new employees; and sharing files through Anchor has made working with freelancers and contractors easier and more secure.

While Anchor was originally only deployed to the children's department of the church, there are now plans to roll out the solution to the rest of the church.

"Anchor is a solution that people want," says Nicholas. "It makes staff members more productive and lets them focus on the church's mission."



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